

A Patient's Guide: Self-Registration in MyCareCorner

The MyCareCorner (MCC) patient portal provides patients with access to their electronic health record. You, as the patient, can self-register for the MyCareCorner patient portal by going to MyCareCorner.net and creating an account. Once you have an account, you will need an invitation code (as seen in Step 8 in the Self-Registration section) to access your health record and those of your family members. Contact your healthcare provider (hospital or clinic) to request a registration invitation for MyCareCorner.

Self-Registration (Create Account in MCC)

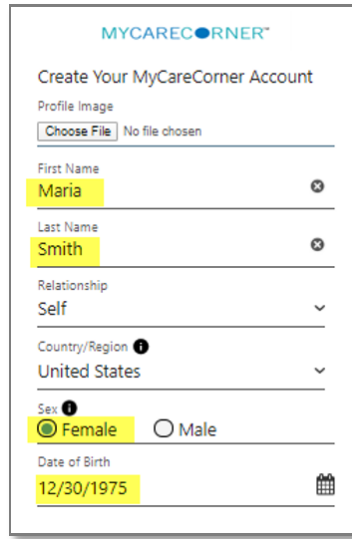
1. To self-register, enter MyCareCorner.net into your browser window.
2. The Welcome page is displayed. In the **New User** section, click **Sign Up**.



3. The Create Account screen is displayed.

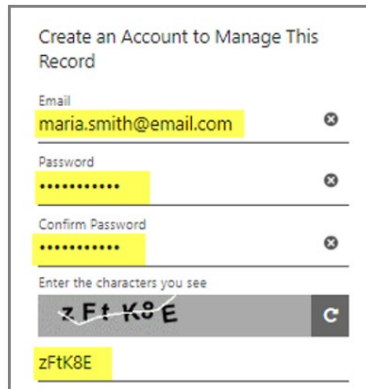


4. Enter your First Name, Last Name, Sex, and Date of Birth.



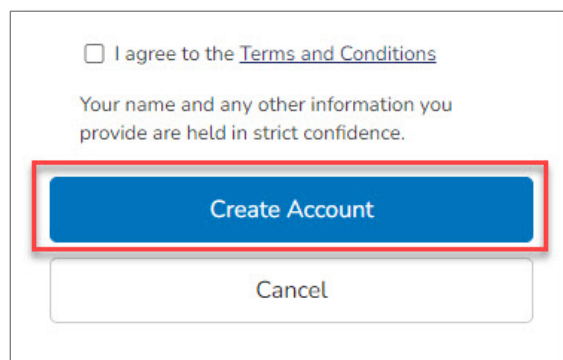
The screenshot shows the 'MYCARECORNER' logo at the top. Below it is the heading 'Create Your MyCareCorner Account'. There is a 'Profile Image' section with a 'Choose File' button and the text 'No file chosen'. The form fields are: 'First Name' with the value 'Maria', 'Last Name' with the value 'Smith', 'Relationship' with a dropdown menu set to 'Self', 'Country/Region' with a dropdown menu set to 'United States', 'Sex' with radio buttons for 'Female' (selected) and 'Male', and 'Date of Birth' with the value '12/30/1975' and a calendar icon.

5. Scroll down and enter an email address and create a password that will be used to log in to this account. Then, enter the characters you see in the field provided.



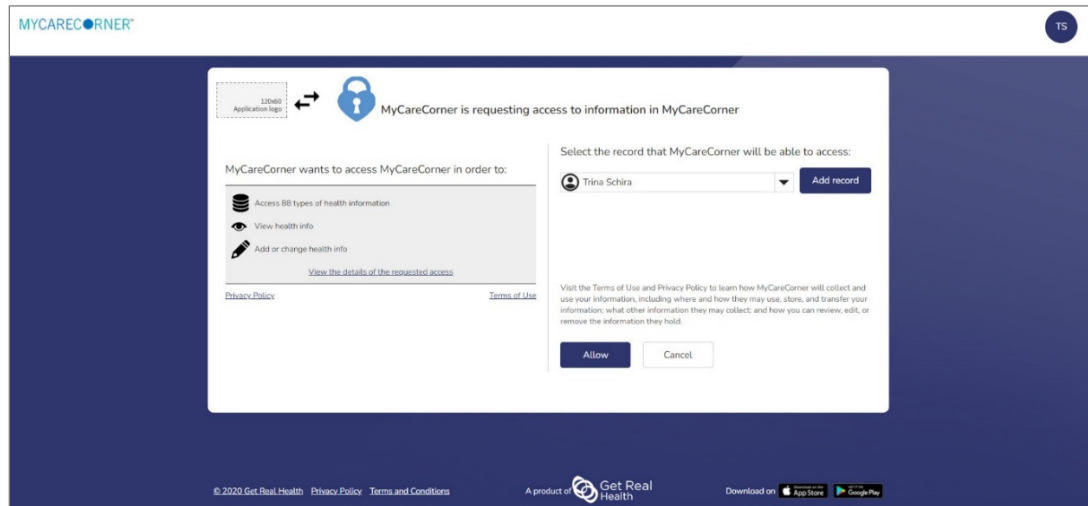
The screenshot shows the 'Create an Account to Manage This Record' section. It includes an 'Email' field with the value 'maria.smith@email.com', a 'Password' field with masked characters, and a 'Confirm Password' field with masked characters. Below these is a CAPTCHA section with the text 'Enter the characters you see' and a box containing the characters 'zFtK8E'. A text input field below the CAPTCHA contains the same characters 'zFtK8E'.

6. Click the **Terms and Conditions** link to read the details. Check the **I agree to the Terms and Conditions** box and click **Create Account**.

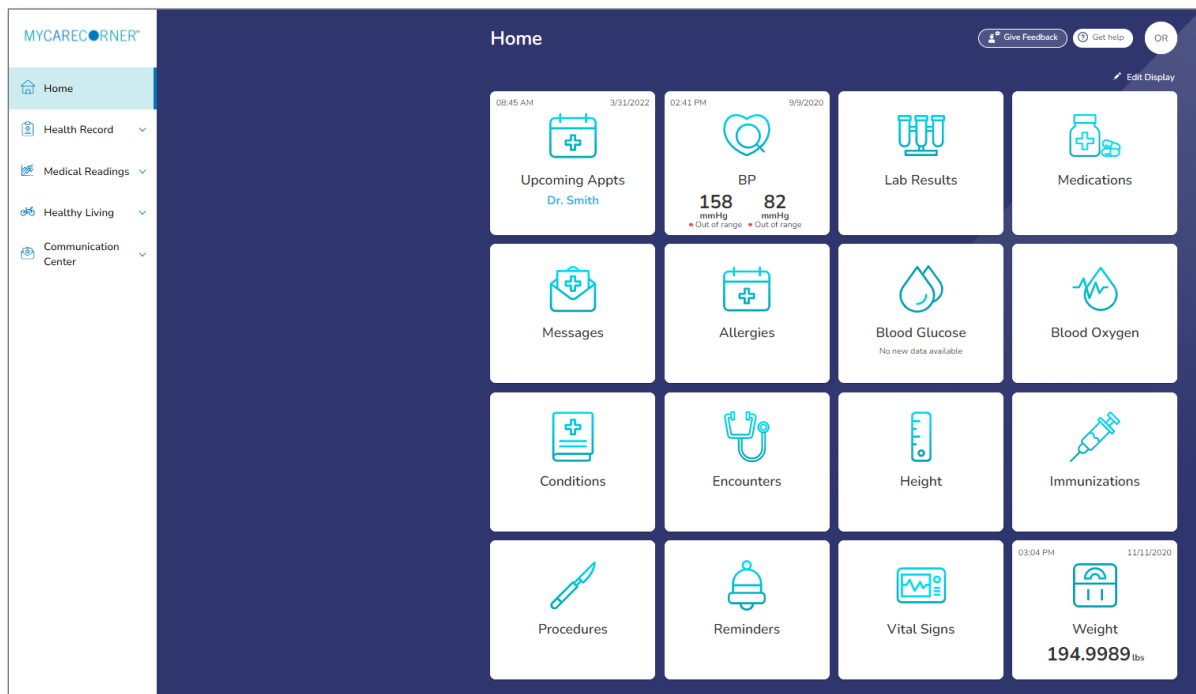


The screenshot shows the 'I agree to the Terms and Conditions' checkbox, which is currently unchecked. Below it is the text 'Your name and any other information you provide are held in strict confidence.' A blue 'Create Account' button is highlighted with a red rectangle, and a 'Cancel' button is located below it.

7. To complete your account setup, verify your record access and click **Allow**.



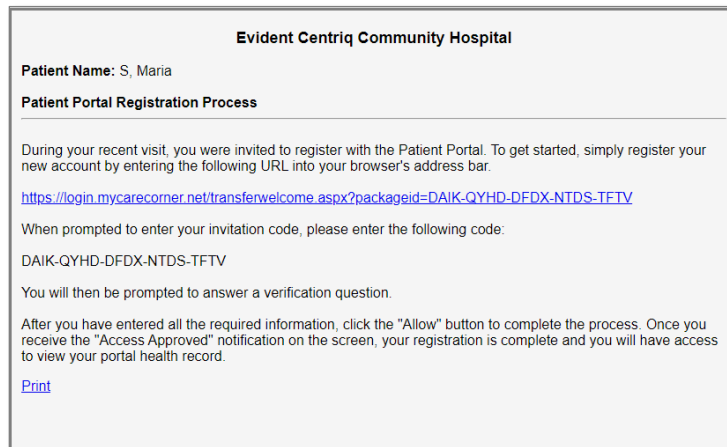
8. The Patient Dashboard is displayed. To obtain access your health record, contact your healthcare provider (hospital or clinic) and request a “registration invitation” for MyCareCorner. Once you have the registration invitation, see the detailed steps in the [To Access a Health Record](#) section.



To Access a Health Record

Once you have created an MCC account, you can then gain access to health records for you or your family members.

1. Once you receive the registration invitation for MyCareCorner, click the link in the email or enter the URL into your browser window.



2. The MyCareCorner page is launched. Click **Continue**.

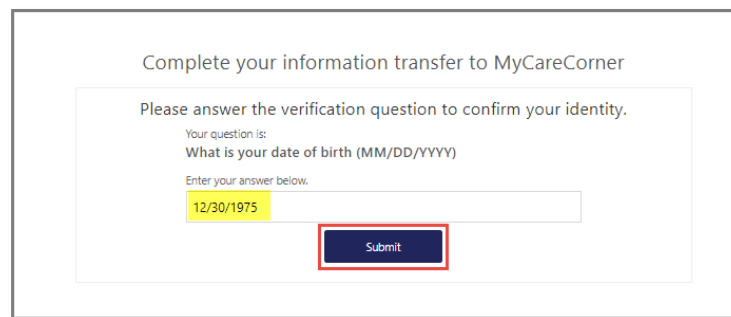


3. The MyCareCorner Account screen is displayed. Enter your **Email** and **Password** and click **Sign In**. NOTE: You created this email and password combination when following the steps in the [Self Registration/Create Account in MCC](#) section.



The image shows the MyCareCorner login and registration interface. On the left, there is a white sidebar with the MyCareCorner logo at the top. Below the logo, there are two sections: "Don't Have an Account Yet?" with a "Create Account" button, and "Sign in to Your Account" with fields for "Email" (containing "maria.smith@email.com") and "Password" (with a "Forgot Password?" link), and a "Sign in" button. The main area has a dark blue background with a network diagram of white circles and lines. In the center is a large circular photo of a family (a man, a woman, and two children). To the right is a smaller circular photo of an elderly couple. The "Sign in" button in the sidebar is highlighted with a red border.

4. To confirm your identity, enter your date of birth and click **Submit**.



The image shows a verification screen with a white background. At the top, it says "Complete your information transfer to MyCareCorner". Below that, it says "Please answer the verification question to confirm your identity." The question is "Your question is: What is your date of birth (MM/DD/YYYY)". There is a text input field containing "12/30/1975". Below the input field is a "Submit" button, which is highlighted with a red border.

5. A question is displayed: ***Do you already have a MyCareCorner account?*** Select **Yes**.
6. An "invitation to access" page is displayed with the name of the person's health record that you are accessing.



The image shows a "Health record invitation" screen. At the top, there is a progress bar with three steps: "Answer Security Question" (completed), "Create Account or Sign In" (current step), and "Set up Health Record". The main heading is "This invitation is to access **Henry Jefferson's** health information". Below the heading, there is a paragraph of text: "Select what health record to store **Henry Jefferson's** health information in by choosing the health record with the same name (if there is a record that matches this name, Connected Health Base has already selected it for you). If you do not see this person's name, choose the **Create New Record** button." There are two options: "Henry Jefferson's Health Information from Patient Connect" and "Jim Jefferson's Record" (which is selected with a checkmark). Below these options is an "OR" separator and a "Create New Record" button. At the bottom, there is a "Finish" button.

7. If the invitation is for you and your health record is listed, select it and click **Finish**. If you are managing another person's health record (spouse, child, etc.), you will need to create a new record. Click **Create New Record**.

NOTE: *It is important to note that multiple patients can be set up under one account (or email address/password combination) so that spouses and/or children can be accessed from a single account holder.*

8. Enter the information about the person whose health information you are managing (this may be you or someone else). Enter their first name, last name, sex, and date of birth (you may also enter their relationship to you) and press the **Next** button. Your account and health record is now created.
9. Click Home to go to the MyCareCorner patient portal home page.